

<b>Customer Name:</b>	<i>University of Exeter Medical School</i>
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<b>Survey Name:</b>	<i>Knowle House</i>
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<b>Locations:</b>	<i>Knowle House,</i>
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For more information contact [reports@crtviewpoint.com](mailto:reports@crtviewpoint.com)

## Summary Report

Client: **University of Exeter Medical School**

Total Surveys: **494 of 655**

Surveys: **Knowle House**

Quarantined: **161**

Locations: **Knowle House,**

Date Range: **04 Nov 2014 to 01 Feb 2015**

Time Range: **00:00 to 23:59**

		%	n
<b>1</b>	How likely are you to recommend our GP surgery to friends and family? (494)	Response Breakdown	
	<b>Extremely likely</b>	53.64	265
	<b>Likely</b>	28.14	139
	<b>Neither likely nor unlikely</b>	7.49	37
	<b>Unlikely</b>	3.85	19
	<b>Extremely unlikely</b>	3.44	17
	<b>Don't know</b>	3.44	17
<b>2</b>	How easy is it to get through on the telephone to this practice? (494)	Response Breakdown	
	<b>Very easy</b>	23.48	116
	<b>Fairly easy</b>	49.6	245
	<b>Not very easy</b>	14.57	72
	<b>Not at all easy</b>	9.72	48
	<b>Haven't tried / Don't know</b>	2.63	13
<b>3</b>	How easy is it to get an appointment for a time that suits you? (494)	Response Breakdown	
	<b>Very easy</b>	19.23	95
	<b>Fairly easy</b>	34.41	170
	<b>Not very easy</b>	27.73	137
	<b>Not at all easy</b>	17.41	86
	<b>Haven't tried / Don't know</b>	1.21	6
<b>4</b>	How helpful do you find the receptionists at this GP surgery or health centre? (494)	Response Breakdown	
	<b>Very helpful</b>	51.82	256
	<b>Fairly helpful</b>	35.22	174
	<b>Not very helpful</b>	6.88	34
	<b>Not at all helpful</b>	4.05	20
	<b>Don't know</b>	2.02	10
<b>5</b>	Overall, how satisfied are you with the care you get at this GP surgery or health centre? (494)	Response Breakdown	
	<b>Very satisfied</b>	60.32	298
	<b>Fairly satisfied</b>	27.13	134
	<b>Neither satisfied nor dissatisfied</b>	6.88	34
	<b>Fairly dissatisfied</b>	3.04	15
	<b>Very dissatisfied</b>	2.63	13
<b>6</b>	Have you had an appointment with a health professional at the practice today? (492)	Response Breakdown	
	<b>Yes</b>	78.86	388
	<b>No</b>	21.14	104
<b>7</b>	Which of the following health professionals did you see? (386)	Response Breakdown	
	<b>Doctor</b>	51.04	197
	<b>Nurse</b>	39.64	153
	<b>Health care assistant</b>	6.22	24
	<b>Other health professional</b>	3.11	12
<b>8</b>	Which doctor did you see today? (195)	Response Breakdown	

	<b>Dr P Brooks</b>	23.59	46
	<b>Dr T Hall</b>	10.26	20
	<b>Dr L Hillman</b>	7.69	15
	<b>Dr S Macartney</b>	14.36	28
	<b>Dr J Garstang</b>	18.46	36
	<b>Dr E Mair</b>	7.18	14
	<b>Another doctor</b>	12.31	24
	<b>Don't know</b>	6.15	12
<b>9</b>	Which nurse did you see today? (152)	Response Breakdown	
	<b>Sister E Stracey</b>	10.53	16
	<b>Sister C Ball</b>	1.32	2
	<b>Sister S Feltham</b>	5.26	8
	<b>Sister C Quick</b>	2.63	4
	<b>Sister A Charlesworth</b>	12.5	19
	<b>Sister P Parritt</b>	1.97	3
	<b>Staff Nurse W Mardle</b>	14.47	22
	<b>Another nurse</b>	24.34	37
	<b>Don't know</b>	26.97	41
<b>10</b>	Do you have confidence and trust in the health professional you saw today? (380)	Response Breakdown	
	<b>Yes, definitely</b>	86.58	329
	<b>Yes, to some extent</b>	10.26	39
	<b>No, not at all</b>	1.05	4
	<b>Don't know / Can't say</b>	2.11	8
<b>11</b>	How good was the health professional at each of the following ... : Giving you enough time (375)	Response Breakdown	
	<b>Very good</b>	71.73	269
	<b>Good</b>	22.4	84
	<b>Neither good nor poor</b>	4.27	16
	<b>Poor</b>	0.53	2
	<b>Very poor</b>	0.27	1
	<b>Doesn't apply</b>	0.8	3
<b>12</b>	How good was the health professional at each of the following ... : Listening to you (374)	Response Breakdown	
	<b>Very good</b>	74.33	278
	<b>Good</b>	19.25	72
	<b>Neither good nor poor</b>	5.35	20
	<b>Poor</b>	0.27	1
	<b>Very poor</b>	0	0
	<b>Doesn't apply</b>	0.8	3
<b>13</b>	How good was the health professional at each of the following ... : Treating you with care and concern (374)	Response Breakdown	
	<b>Very good</b>	74.87	280
	<b>Good</b>	20.86	78
	<b>Neither good nor poor</b>	3.48	13
	<b>Poor</b>	0	0
	<b>Very poor</b>	0.27	1
	<b>Doesn't apply</b>	0.53	2
<b>14</b>	How good was the health professional at each of the following ... : Taking your problems seriously (374)	Response Breakdown	
	<b>Very good</b>	73.53	275
	<b>Good</b>	20.05	75
	<b>Neither good nor poor</b>	4.01	15
	<b>Poor</b>	0.27	1

		<b>Very poor</b>	0	0
		<b>Doesn't apply</b>	2.14	8
<b>15</b>	Are you ... (471)		Response Breakdown	
		<b>The patient</b>	81.74	385
		<b>Parent or guardian of the patient</b>	11.04	52
		<b>Spouse or partner of the patient</b>	4.25	20
		<b>Another relative or friend of the patient</b>	2.12	10
		<b>Other</b>	0.85	4
<b>16</b>	Are you ... (383)		Response Breakdown	
		<b>Male</b>	43.6	167
		<b>Female</b>	56.4	216
<b>17</b>	How old are you? (382)		Response Breakdown	
		<b>Under 18</b>	6.81	26
		<b>18 - 25 years</b>	3.14	12
		<b>26 - 45 years</b>	19.63	75
		<b>46 - 65 years</b>	33.77	129
		<b>Over 65 years</b>	36.65	140
<b>18</b>	What is your ethnic group? (382)		Response Breakdown	
		<b>White</b>	98.17	375
		<b>Mixed</b>	0.52	2
		<b>Asian or Asian British</b>	0.26	1
		<b>Black or Black British</b>	0.52	2
		<b>Chinese</b>	0.52	2
<b>19</b>	Which of the following White backgrounds do you belong to? (375)		Response Breakdown	
		<b>White British</b>	97.6	366
		<b>White Irish</b>	0.27	1
		<b>Any other white background</b>	2.13	8
<b>20</b>	Which of the following Mixed backgrounds do you belong to? (2)		Response Breakdown	
		<b>White and Black Caribbean</b>	0	0
		<b>White and Black African</b>	0	0
		<b>White and Asian</b>	100	2
		<b>Any other Mixed background</b>	0	0
<b>21</b>	Which of the following Asian backgrounds do you belong to? (1)		Response Breakdown	
		<b>Indian</b>	100	1
		<b>Pakistani</b>	0	0
		<b>Bangladeshi</b>	0	0
		<b>Any other Asian background</b>	0	0
<b>22</b>	Which of the following Black or Black British backgrounds do you belong to? (2)		Response Breakdown	
		<b>Caribbean</b>	0	0
		<b>African</b>	50	1
		<b>Any other Black background</b>	50	1
<b>23</b>	Is the patient ... (85)		Response Breakdown	
		<b>Male</b>	45.88	39
		<b>Female</b>	54.12	46
<b>24</b>	How old is the patient? (85)		Response Breakdown	
		<b>Under 18</b>	52.94	45
		<b>18 - 25 years</b>	3.53	3
		<b>26 - 45 years</b>	10.59	9
		<b>46 - 65 years</b>	11.76	10
		<b>Over 65 years</b>	21.18	18
<b>25</b>	What is the patient's ethnic group? (85)		Response Breakdown	

	<b>White</b>	95.29	81
	<b>Mixed</b>	3.53	3
	<b>Asian or Asian British</b>	1.18	1
	<b>Black or Black British</b>	0	0
	<b>Chinese</b>	0	0
<b>26</b>	Which of the following White backgrounds does the patient belong to? (81)	Response Breakdown	
	<b>White British</b>	97.53	79
	<b>White Irish</b>	1.23	1
	<b>Any other white background</b>	1.23	1
<b>27</b>	Which of the following Mixed backgrounds does the patient belong to? (3)	Response Breakdown	
	<b>White and Black Caribbean</b>	33.33	1
	<b>White and Black African</b>	0	0
	<b>White and Asian</b>	0	0
	<b>Any other Mixed background</b>	66.67	2
<b>28</b>	Which of the following Asian backgrounds does the patient belong to? (1)	Response Breakdown	
	<b>Indian</b>	0	0
	<b>Pakistani</b>	100	1
	<b>Bangladeshi</b>	0	0
	<b>Any other Asian background</b>	0	0
<b>29</b>	Which of the following Black or Black British backgrounds does the patient belong to? (0)	Response Breakdown	
	<b>Caribbean</b>	0	0
	<b>African</b>	0	0
	<b>Any other Black background</b>	0	0
<b>30</b>	Please feel free to leave any further comments you have about the service we provide at this practice. (76)	Response Breakdown	
	<b>Free Format Text</b>	85.53	65
	<b>No Response</b>	14.47	11

## Open Ended Results

Client:	<b>University of Exeter Medical School</b>	Open Ended Questions: <b>1 of 30</b>
Surveys:	<b>Knowle House</b>	Open Ended Responses: <b>76</b>
Locations:	<b>Knowle House,</b>	Answered: <b>65</b>
Date Range:	<b>03 Nov 2014 to 01 Feb 2015</b>	No Response Given: <b>11</b>

**30** Please feel free to leave any further comments you have about the service we provide at this practice.

DOCTORS ARE NORMALLY LATE  
THE RECEPTIONISTS ARE EXTREMELY RUDE ON THE PHONE AND LOOK VERY MISERABLE IN PERSON.

IT WOULD BE REALLY HELPFUL IF WHEN YOU DO NEED TO BOOK AN APPOINTMENT THAT YOU DO GET TO SEE YOUR OWN GP. IT IS VERY FRUSTRATING TO HAVE TO WAIT OVER 2 WEEKS TO SEE THEM SO YOU END UP SEEING SOMEONE ELSE WHICH THEN LOSE THE CONTINUITY OF FOLLOW ON CARE AND CONSISTENCY. DOCTORS DON'T HAVE THEIR OWN VIEWS ABOUT TREATMENT WHICH CAN BE VERY FRUSTRATING AT TIMES.

NEED TO GET RID OF PREMIUM RATE PHONE LINE  
ROUTINE APPTS DIFFICULT TO GET USUALLY WEEKS TO WAIT THEN SOMETIMES RUSHED

THE CARE RECEIVED TODAY WAS EXCELLENT, VERY HELPFUL. THE NURSE SPENT LONG TIME WITH ME, I HOPE DIDN'T MAKE HER LATE  
6 01 1937

EXPENSE TO CALL, HAVE TO WAIT 3-4 WEEKS FOR AN APPOINTMENT

AS THE PRACTICE IS SO BUSY AND YOUR OWN DR BOOKING AT LEAST A MONTH IN ADVANCE IT IS NOT POSSIBLE TO RECEIVE CONSISTENT CARE, FOR THIS REASON A SERIOUS MEDICAL CONDITION WENT UNDIAGNOSED.

THE PRACTICE HAS ALWAYS LOOKED AFTER ME WITH THE UTMOST CARE AND CONCERN. THEY ARE ALWAYS CONCERNED.  
WHAT FRUSTRATES ME IS HAVING TO PAY A PREMIUM RATE PHONE LINE FOR A NECESSARY SERVICE  
CUP OF TEA WOULD HAVE BEEN NICE SO EARLY  
YOU SHOULD HAVE A FREE PHONE NUMBER

GOOD JUST HAVE TO SPEAK FAST TO DOCTORS AS SOON AS ENTER ROOM

WELL DONE  
TO MANY NOTICES..LOOKS UNTIDY..

WE THINK IT IS VERY GOOD AND WE WOULD RECOMMEND IT.

I AM ALWAYS VERY HAPPY WITH THE CARE I GET AT KNOWLE HOUSE AND HARWOD AVENUE..

NEEDS TO BE A ONE PERSON SERVICE. I CAN'T ALWAYS GET IN TO PUT MY PRESCRIPTION IN AND RELAY ON FAMILY TO DO IT AS I CAN'T PUT IT OVER THE PHONE

COMPUTER STATED DOCTOR WAS ON TIME BUT HAD TO WAIT 45 MINS FOR THE DOCTOR TO SEE ME  
WOULD BE GRATEFUL IF OUR NAME WAS RIGHT SO OUR NOTES DON'T GET MIXED UP WITH THE WRONG PATIENT  
VERY GOOD  
TOO EXPENSIVE TO RING AND TAKES AGES TO ANSWER  
YUE71XB

UNABLE TO GET APPOINTMENTS FOR 6 WEEKS, INCONSISTENT CARE FROM DOCTORS, NOT LISTENING AND VERY PATRONISING. RECEPTION STAFF NOT PASSING ON IMPORTANT INFORMATION FROM DOCTORS THAT YOU NEED YOUR MEDICATION CHANGING AFTER BLOOD RESULTS. NOT RECEIVING A PRESCRIPTION FOR A URINE INFECTION UNTIL 5 DAYS AFTER DIAGNOSIS EVEN THOUGH I SPOKE TO RECEPTION STAFF EVERY DAY REQUESTING IT.

OUT OF 10  
SUPERB  
YOU REALLY NEED TO SORT OUT THE SPEAKER SYSTEM IN RECEPTION. IT'S ENOUGH TO SEND SOMEONE OVER THE EDGE  
THE PRACTICE MANAGER SHOULD BE VERY PROUD OF NURSES JANET AND WENDY. THEY ARE SO PROFESSIONAL AND CARING.  
EXCELLENT  
GIVE PROPER INFO WHEN CALLING IN

GREAT DIFFICULTY TO GET CONTINUITY WITH MY DOCTOR IN CAN TAKE A MONTH TO GET AN APPOINTMENT  
VERYGOOD

A SERVICE I TRUST AND FEEL CONFIDENT TO ATTEND. I DONT NEED TO VISIT OFTEN (CANT REMEMBER THE LAST TIME) SO WHEN I DO VISIT- ITS NECESSARY. DOCTORS HERE ARE GOOD AT GUAGING AND LISTENING. MANY THANKS.

I PREFER MAKE APOITMENTS WITCH NURSE PRACTITIOLAL THE ARE THE BEST .ALWAYS HELPFOLL,POLITE AND GIVING GREAT ADVICE.THANKS FOR THAT

ONLY PROBLEM I ALWAYS HAVE IS MY SONS REPEAT PRESCRIPTIONS ARE ALWAYS MESSED UP  
VERY HELPFUL  
GREAT WORK  
ONE OF THE BEST SERGERYS I EVEER BEEN TO

DR HALL IS ONE OF THE DOCTORS I HAVE EVER HAD VERY NICE MAN PS KNOWS HIS STUFF AND WOULD NOT GO ANY WHERE ELSE EVERYBODY HERE ARE VERY GOOD

APPOINTMENTS ARE TOO HARDTO GET

A BIT MORE ADVICE ABOUT BEEN ABLE TO BOOK APPTS OR THE PHONE AND NOT BEING TOLD YOU HAVE NOTHING IN THE FUTURE.

I BEEN HRE FOR 12 YEARS HAVING MOVED FROM LONDON TH PRACTICE IS VERY GOOD

AMAZING  
HELPFUL RECEPTIONIST TODAY DR HILLMAN WONDERFUL DOCTOR  
VERY GOOD ATMOSPHERE FROM START TO FINISH  
REALLY GOOD AND REALLY HELPFUL AND FABULOUS  
THANK YOU

VERY PLEASANT AND HAPPY PRATICE WITH ALL THATS THROWN AT IT

VERY PLEASED WITH HOW QUICK I WAS GIVEN A CALL BACK BY THE DOCTOR, FANTASTIC PATIENT CARE

YO U ARE BRRILISNT KEP INT UP AND YOU MA GET A PLAC3E IN TE HONOURDS LIST . WEL DONE

WORKING FULLTIME AND NOT ALLOWED TO TAKE DOCTORS APPOINTMENTS IN WORK TIME RESTRICTS MY AVAILABILTY, WHEN TRYING TO MAKE AN APPOINTMENT I FEEL SOME RECEPTIONISTS ARE UNSYMPATETHIC AND MAKE YOU FEEL YOU ARE BEING AWKWARD. OPENING ONE LATE NIGHT AND/OR SATURDAY MORNING WOULD DEFINATELY HELP MY EXPERIENCE WITH THE SURGERY. THE MEDICAL STAFF ARE ALWAYS GOOD.  
VERY GOOD SERVICES

MOST RECEPTIONIST ARE GOOD BUT SOME ARE NOT HELPFUL

OVER ALL TIME FOR OUTCOME CAN BE LENTHY WITH LINKING APPOINTMENTS TO TESTS IT IS OFTEN IMOSSIBLE TO GET AN APPOINTMENT FOR AFTER 4PM IN THE MONTH. NO FLEXIBILITY FOR TIMES.

DOCTORS AND NURSES ARE GREAT BUT I OFTEN FIND THE RECEPTIONISTS OFFHAND AND UNHELPFUL WHEN IN THE SURGERY. EFFICIENCY OF GETTING REPEAT PRECRIPTIONS COULD BE BETTER. REFERRALS OFTEN DON,T HAPPEN. GETTING APPOINTMENTS IN A TIMELY WAY THAT FIT WITHWORK IS DIFFICULT BUT THE TRAGE SYSTEM OF TALKING WITH A DOCTOR ON THE PHONE IS GREAT

LONG WAIT 40 MINS SO FAR

THE SERVICE WAS VERY SLOW. WE WAITED FOR OVER 45 MINS.

VERY GOOD

I WILL ONLY SEE DR MCARTNY HE LISTENS TO ME AND DOESNT MAKE ME FEEL LIKE A NUMBER...

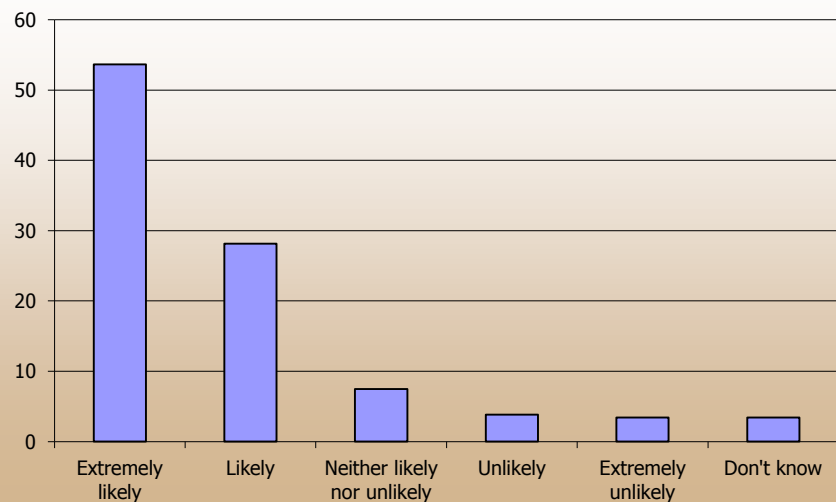
HA£

IT IS A VERY GOOD PRACTICE AND I FEEL SAFE HERE

SOME TOYS FOR CHILDREN OR AT LEAST BOOKS

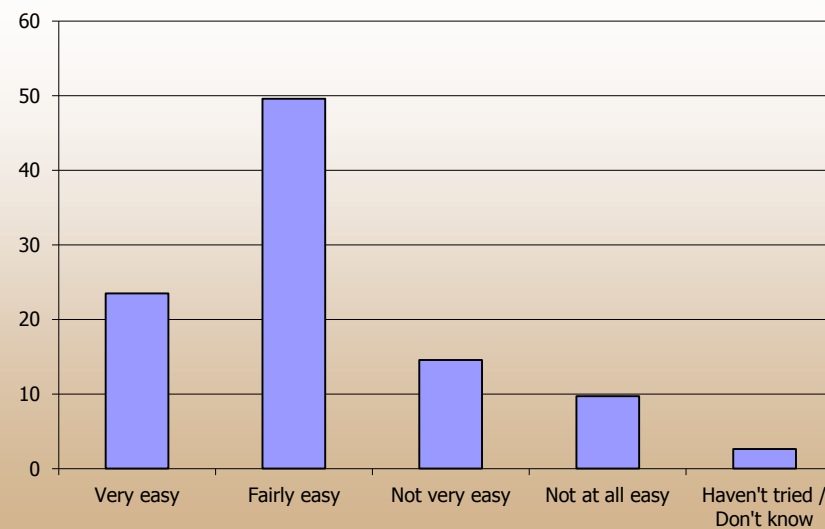
HI I M CALLED EMILY HIK

*How likely are you to recommend our GP surgery to friends and family?*



Question 1	How likely are you to recommend our GP surgery to friends and family?
Extremely likely	53.64
Likely	28.14
Neither likely nor unlikely	7.49
Unlikely	3.85
Extremely unlikely	3.44
Don't know	3.44

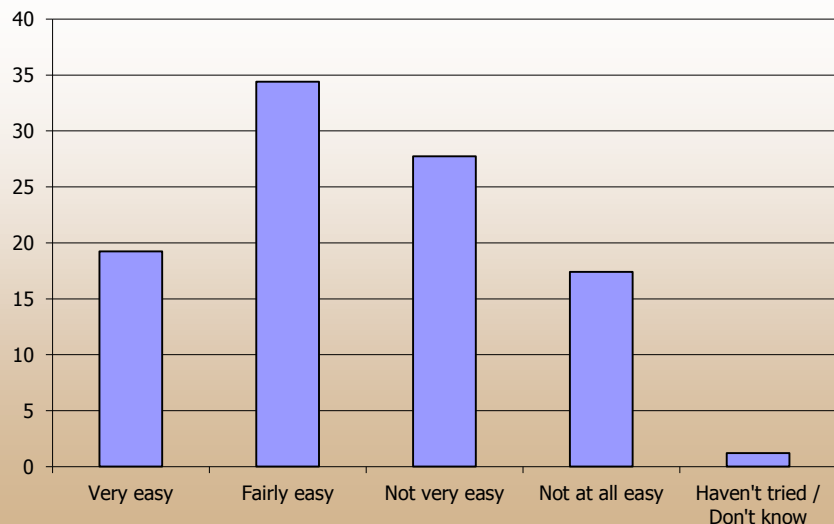
*How easy is it to get through on the telephone to this practice?*



Question 2	How easy is it to get through on the telephone to this practice?
Very easy	23.48
Fairly easy	49.6
Not very easy	14.57
Not at all easy	9.72
Haven't tried / Don't know	2.63

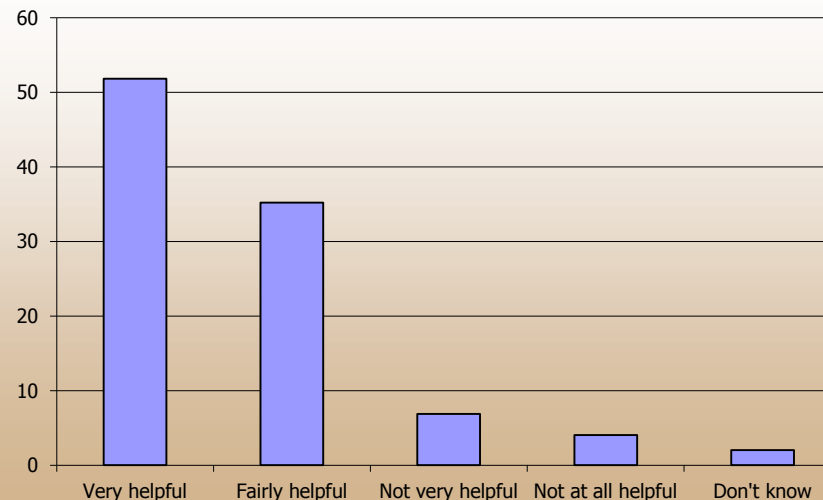


*How easy is it to get an appointment for a time that suits you?*



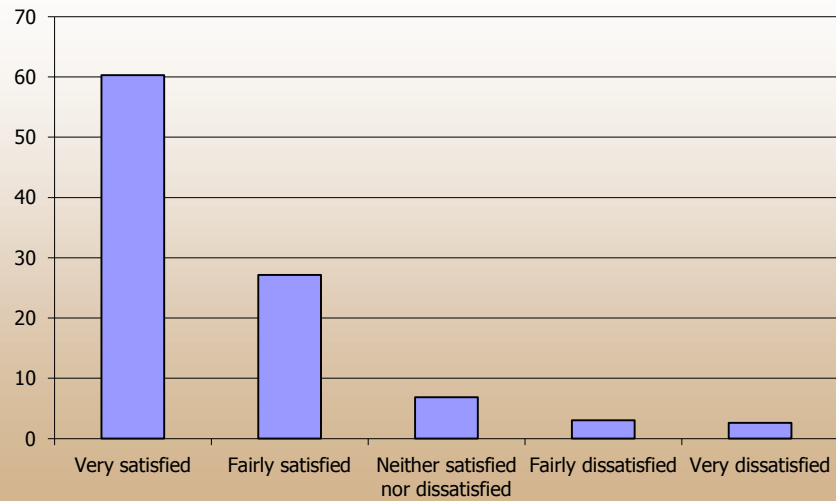
Question 3	How easy is it to get an appointment for a time that suits you?
Very easy	19.23
Fairly easy	34.41
Not very easy	27.73
Not at all easy	17.41
Haven't tried / Don't know	1.21

*How helpful do you find the receptionists at this GP surgery or health centre?*



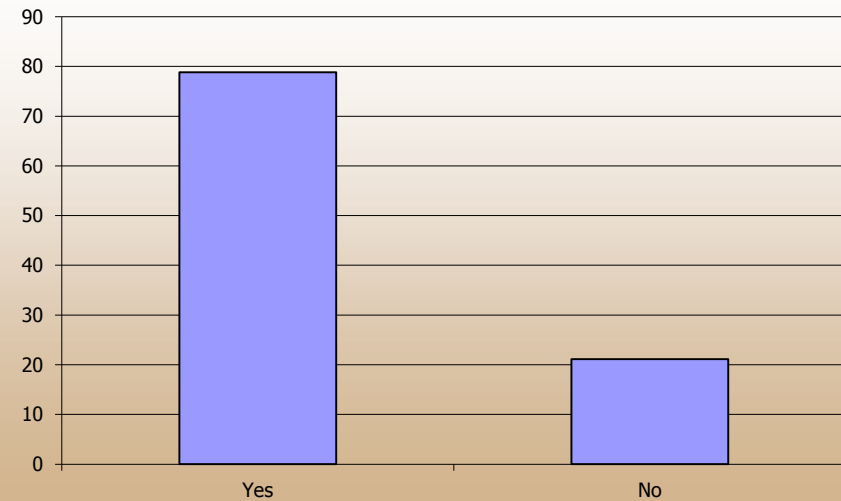
Question 4	How helpful do you find the receptionists at this GP surgery or health centre?
Very helpful	51.82
Fairly helpful	35.22
Not very helpful	6.88
Not at all helpful	4.05
Don't know	2.02

*Overall, how satisfied are you with the care you get at this GP surgery or health centre?*

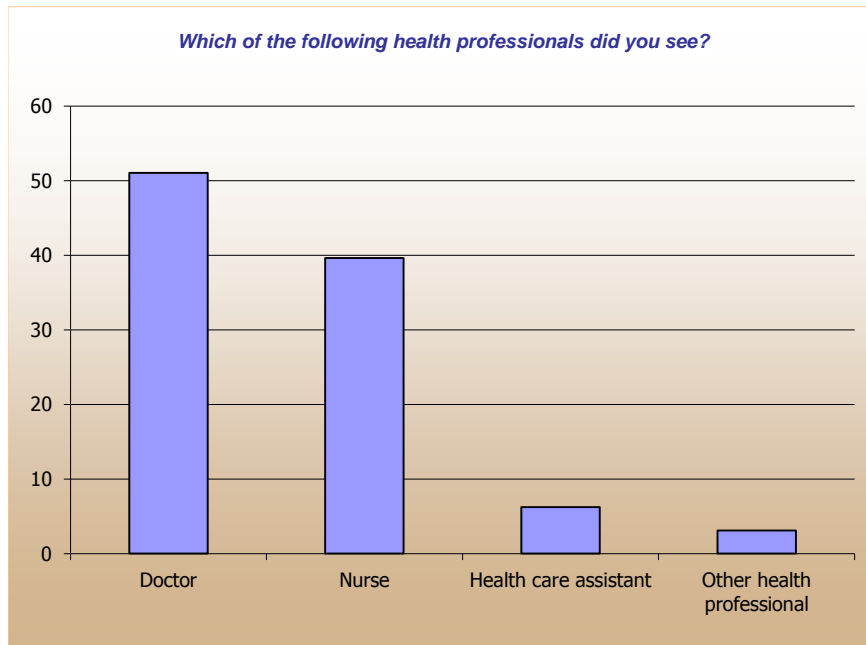


Question 5	Overall, how satisfied are you with the care you get at this GP surgery or health centre?
Very satisfied	60.32
Fairly satisfied	27.13
Neither satisfied nor dissatisfied	6.88
Fairly dissatisfied	3.04
Very dissatisfied	2.63

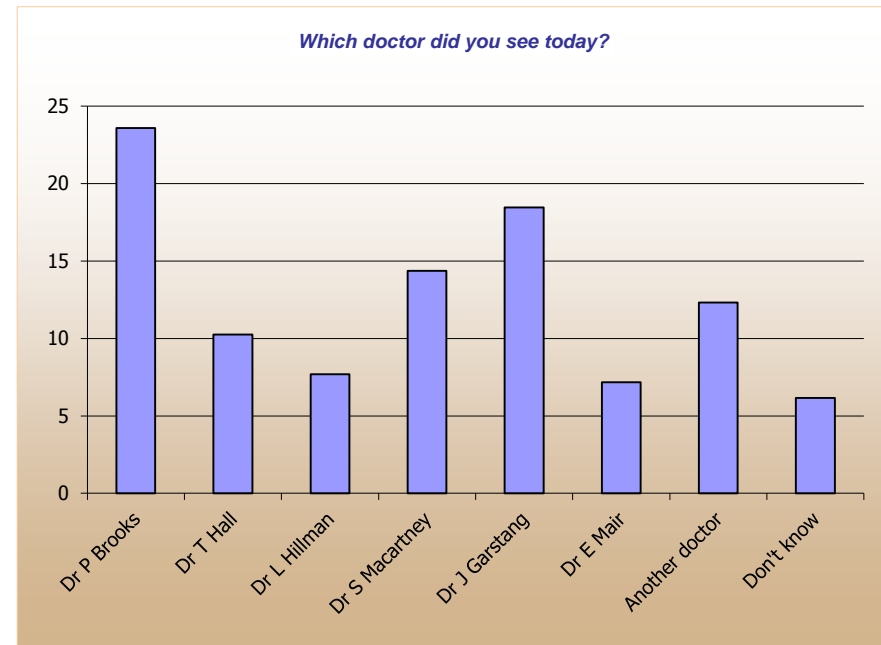
*Have you had an appointment with a health professional at the practice today?*



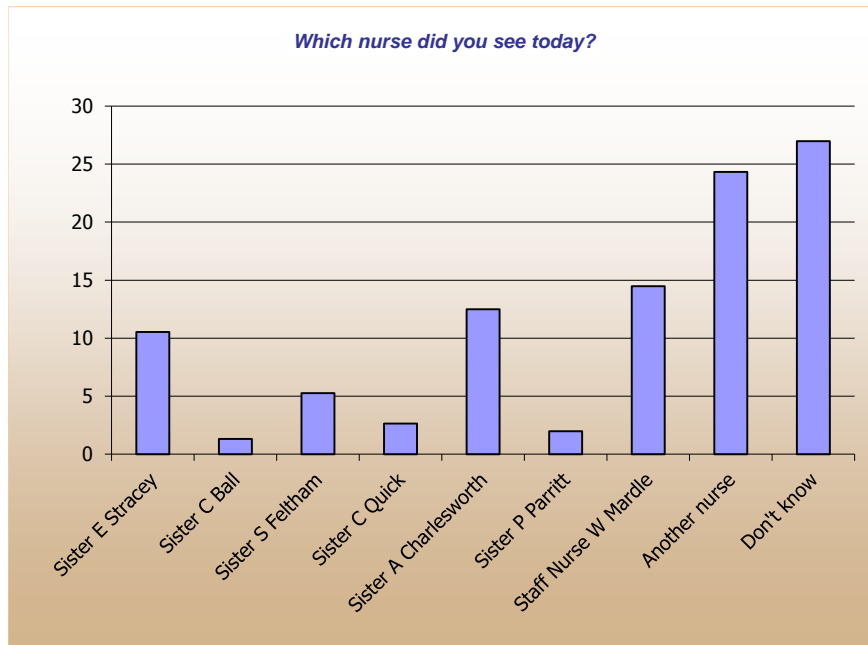
Question 6	Have you had an appointment with a health professional at the practice today?
Yes	78.86
No	21.14



Question 7	Which of the following health professionals did you see?
Doctor	51.04
Nurse	39.64
Health care assistant	6.22
Other health professional	3.11



Question 8	Which doctor did you see today?
Dr P Brooks	23.59
Dr T Hall	10.26
Dr L Hillman	7.69
Dr S Macartney	14.36
Dr J Garstang	18.46
Dr E Mair	7.18
Another doctor	12.31
Don't know	6.15

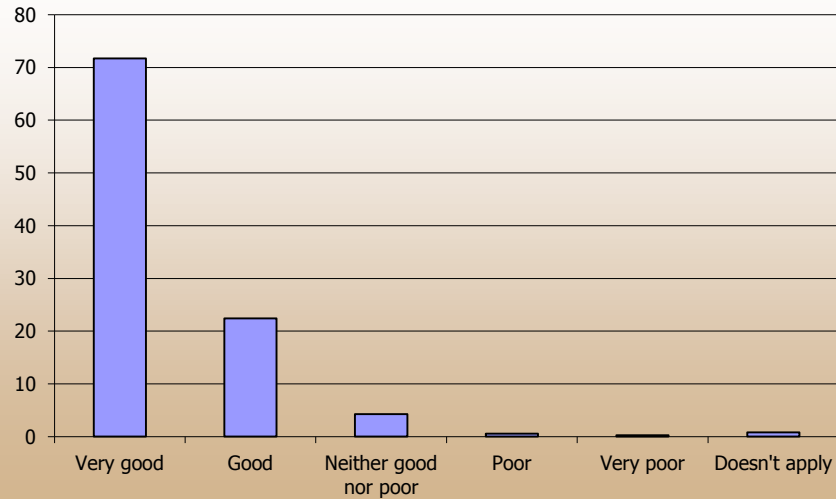


Question 9	Which nurse did you see today?
Sister E Stracey	10.53
Sister C Ball	1.32
Sister S Feltham	5.26
Sister C Quick	2.63
Sister A Charlesworth	12.5
Sister P Parritt	1.97
Staff Nurse W Mardle	14.47
Another nurse	24.34
Don't know	26.97



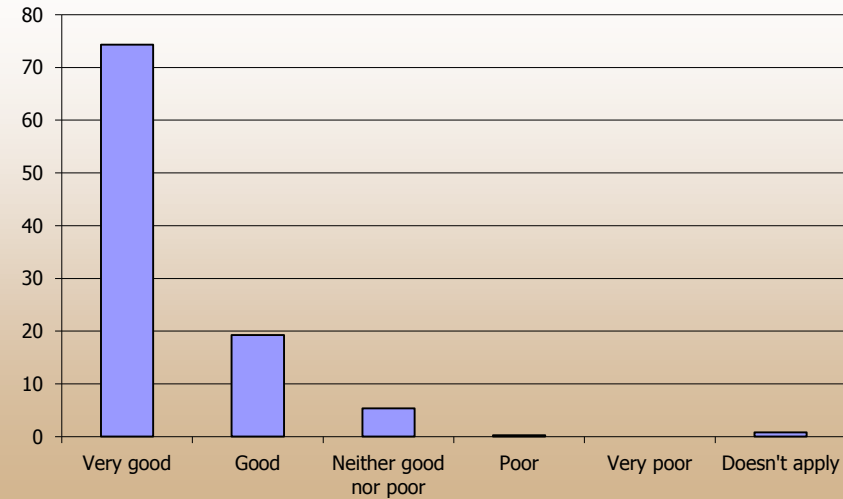
Question 10	Do you have confidence and trust in the health professional you saw today?
Yes, definitely	86.58
Yes, to some extent	10.26
No, not at all	1.05
Don't know / Can't say	2.11

*How good was the health professional at each of the following ... :  
Giving you enough time*



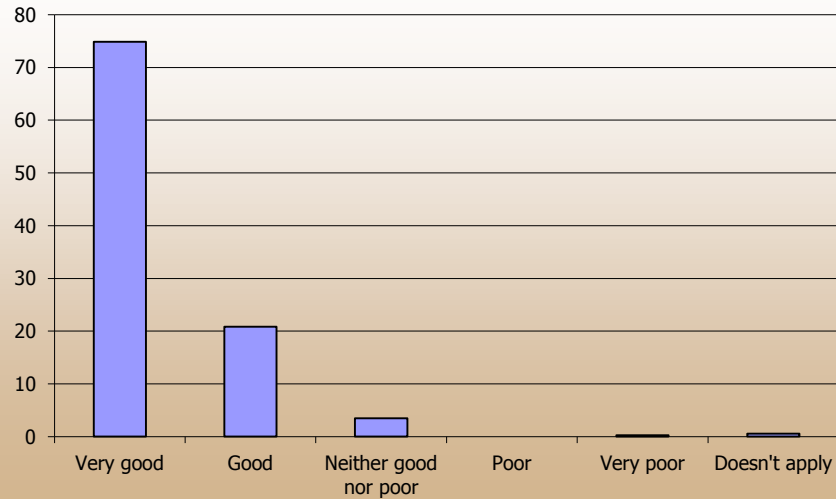
Question 11	How good was the health professional at each of the following ... : Giving you enough time
Very good	71.73
Good	22.4
Neither good nor poor	4.27
Poor	0.53
Very poor	0.27
Doesn't apply	0.8

*How good was the health professional at each of the following ... :  
Listening to you*



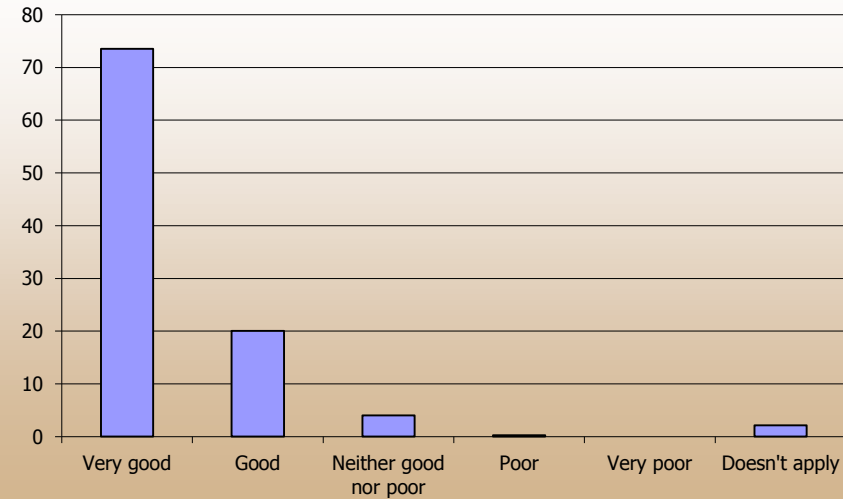
Question 12	How good was the health professional at each of the following ... : Listening to you
Very good	74.33
Good	19.25
Neither good nor poor	5.35
Poor	0.27
Very poor	0
Doesn't apply	0.8

*How good was the health professional at each of the following ... :  
Treating you with care and concern*

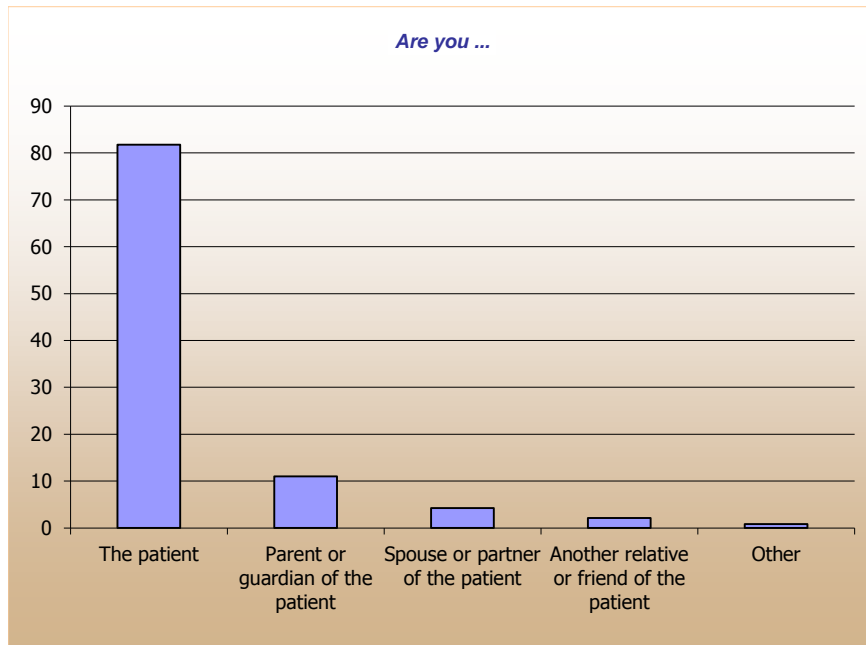


Question 13	How good was the health professional at each of the following ... : Treating you with care and concern
Very good	74.87
Good	20.86
Neither good nor poor	3.48
Poor	0
Very poor	0.27
Doesn't apply	0.53

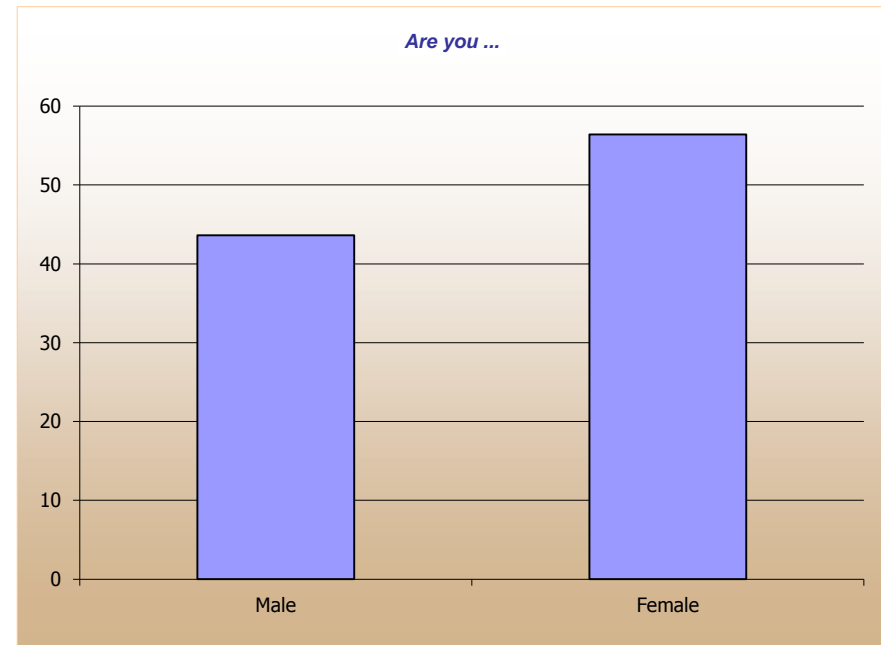
*How good was the health professional at each of the following ... :  
Taking your problems seriously*



Question 14	How good was the health professional at each of the following ... : Taking your problems seriously
Very good	73.53
Good	20.05
Neither good nor poor	4.01
Poor	0.27
Very poor	0
Doesn't apply	2.14

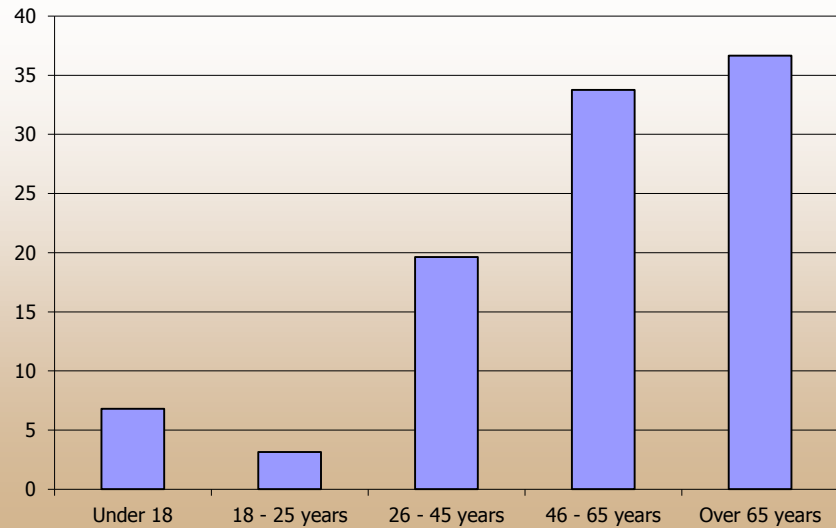


Question 15	Are you ...
The patient	81.74
Parent or guardian of the patient	11.04
Spouse or partner of the patient	4.25
Another relative or friend of the patient	2.12
Other	0.85



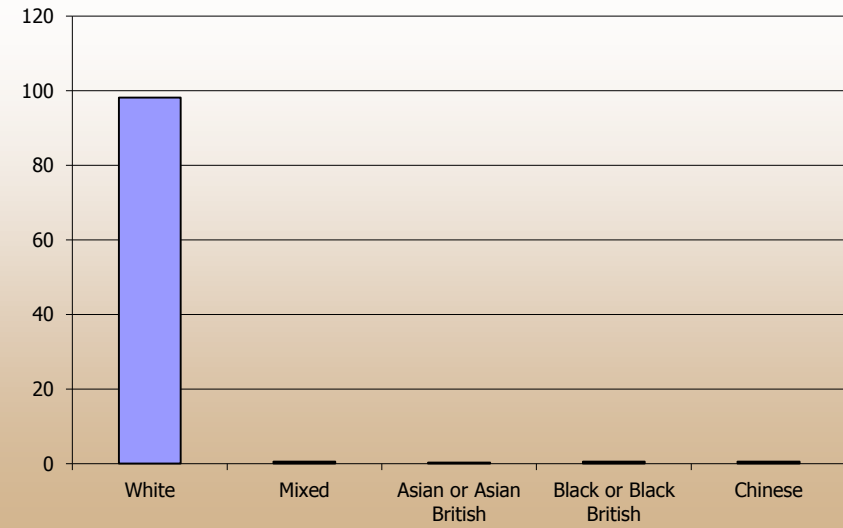
Question 16	Are you ...
Male	43.6
Female	56.4

*How old are you?*



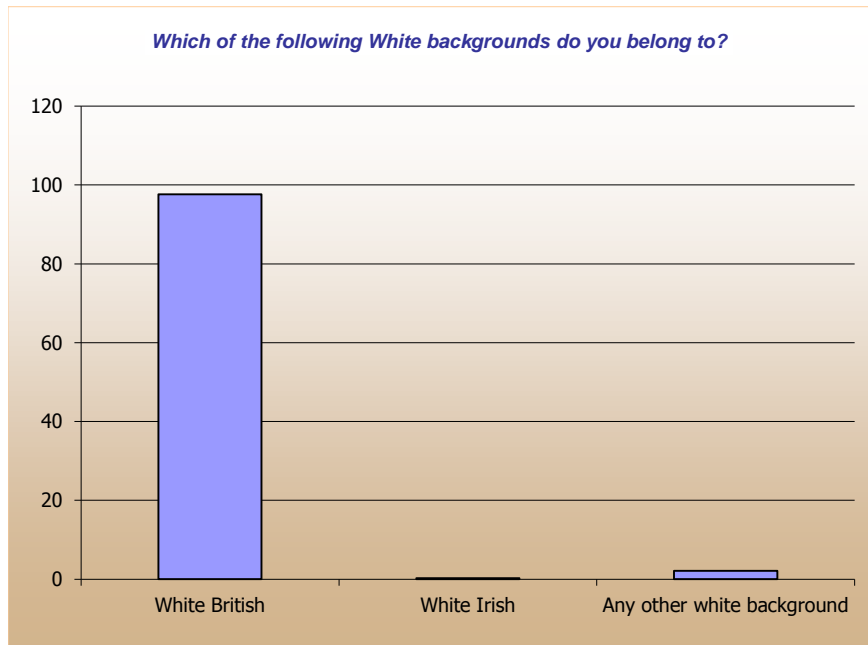
Question 17	How old are you?
Under 18	6.81
18 - 25 years	3.14
26 - 45 years	19.63
46 - 65 years	33.77
Over 65 years	36.65

*What is your ethnic group?*

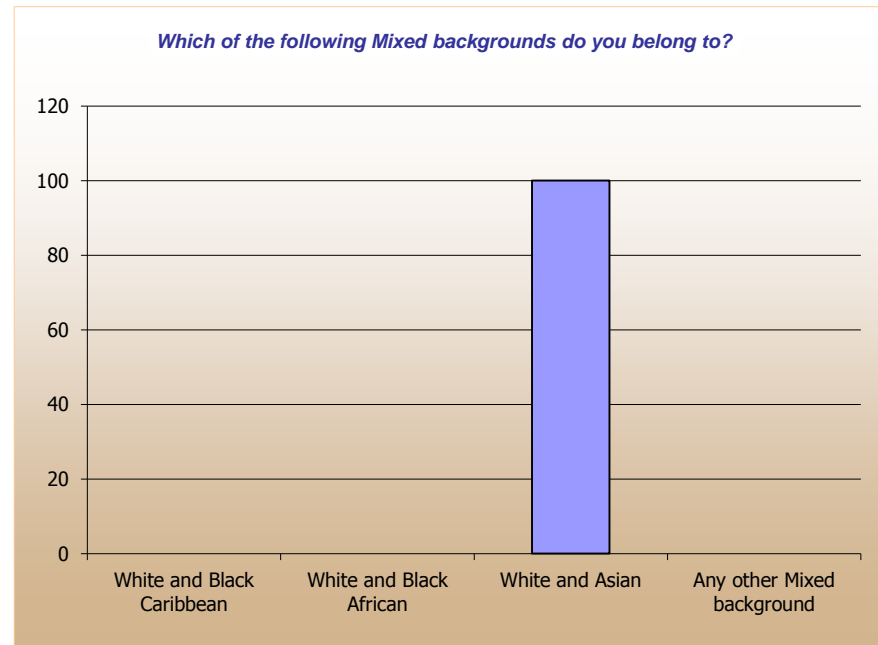


Question 18	What is your ethnic group?
White	98.17
Mixed	0.52
Asian or Asian British	0.26
Black or Black British	0.52
Chinese	0.52

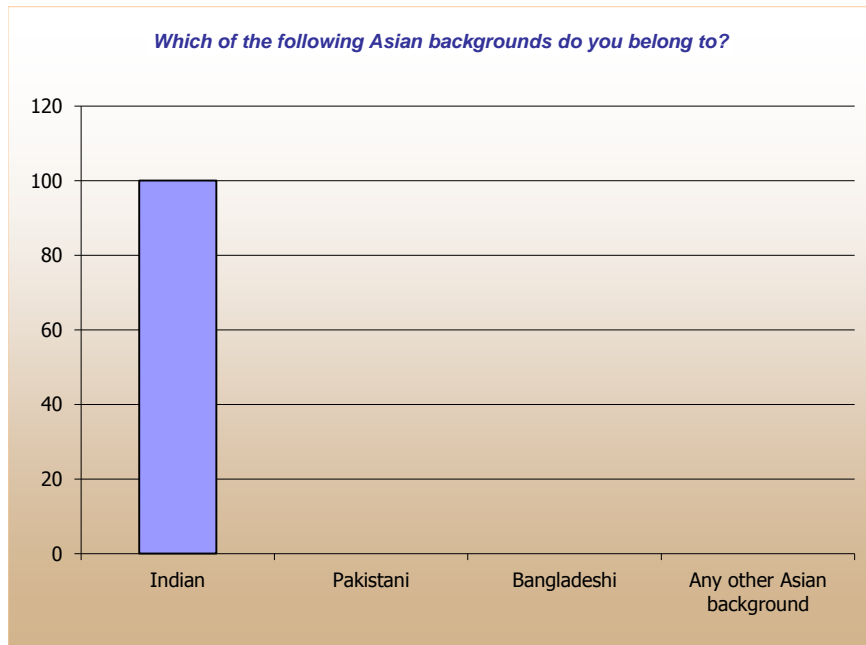




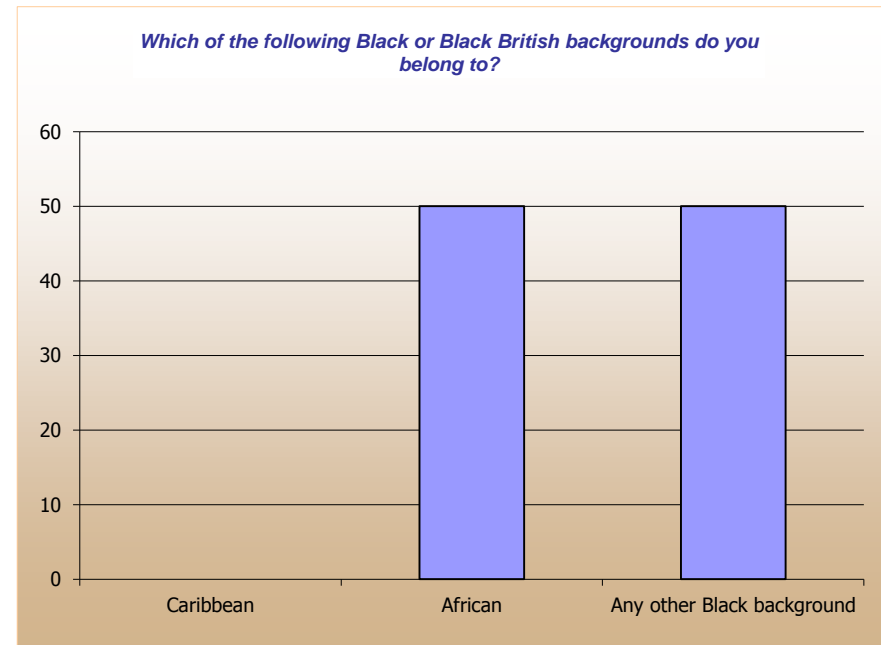
Question 19	Which of the following White backgrounds do you belong to?
White British	97.6
White Irish	0.27
Any other white background	2.13



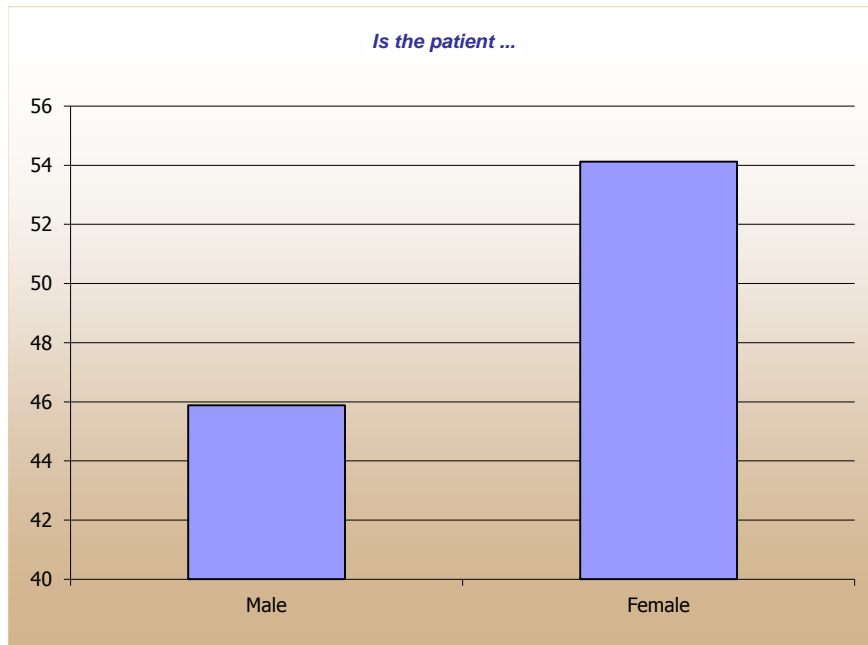
Question 20	Which of the following Mixed backgrounds do you belong to?
White and Black Caribbean	0
White and Black African	0
White and Asian	100
Any other Mixed background	0



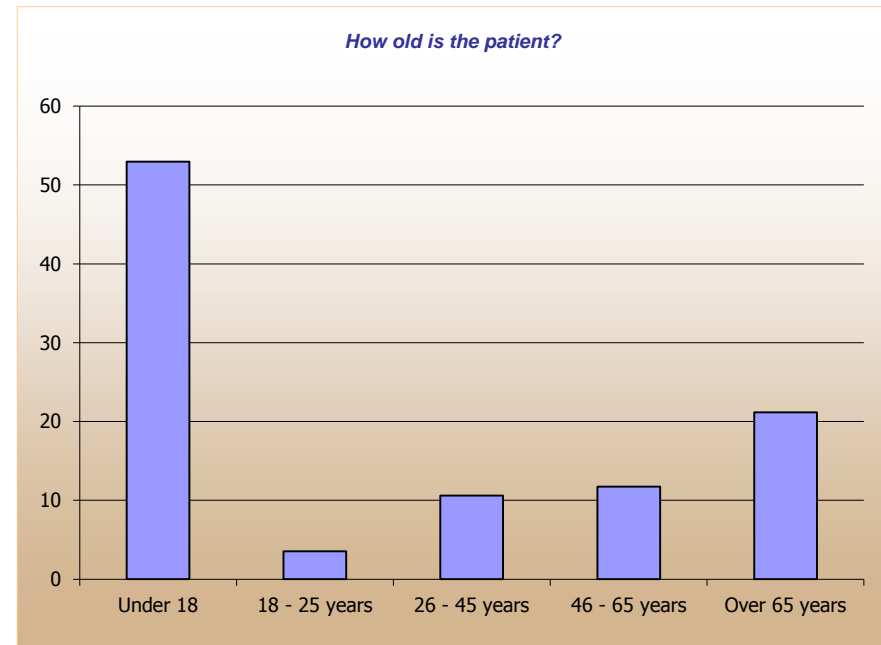
Question 21	Which of the following Asian backgrounds do you belong to?
Indian	100
Pakistani	0
Bangladeshi	0
Any other Asian background	0



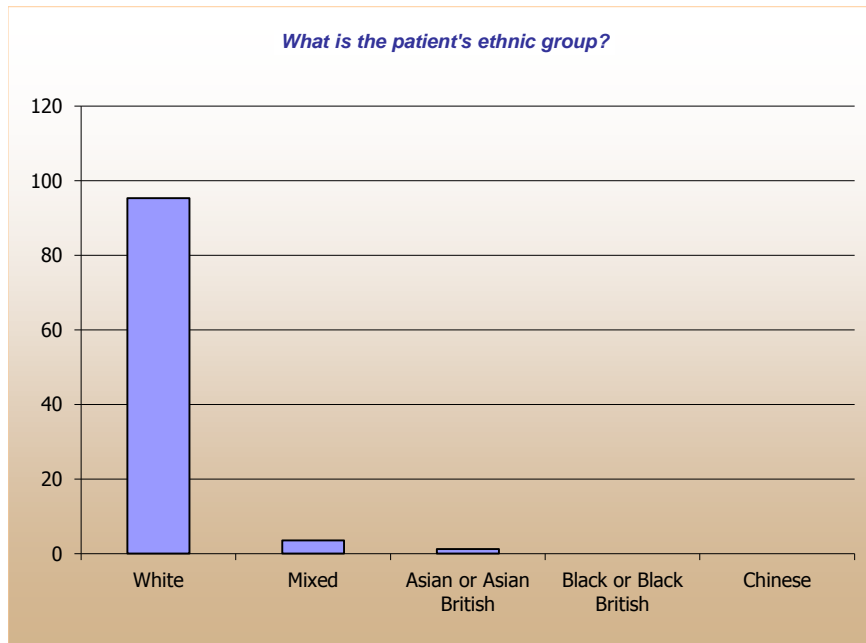
Question 22	Which of the following Black or Black British backgrounds do you belong to?
Caribbean	0
African	50
Any other Black background	50



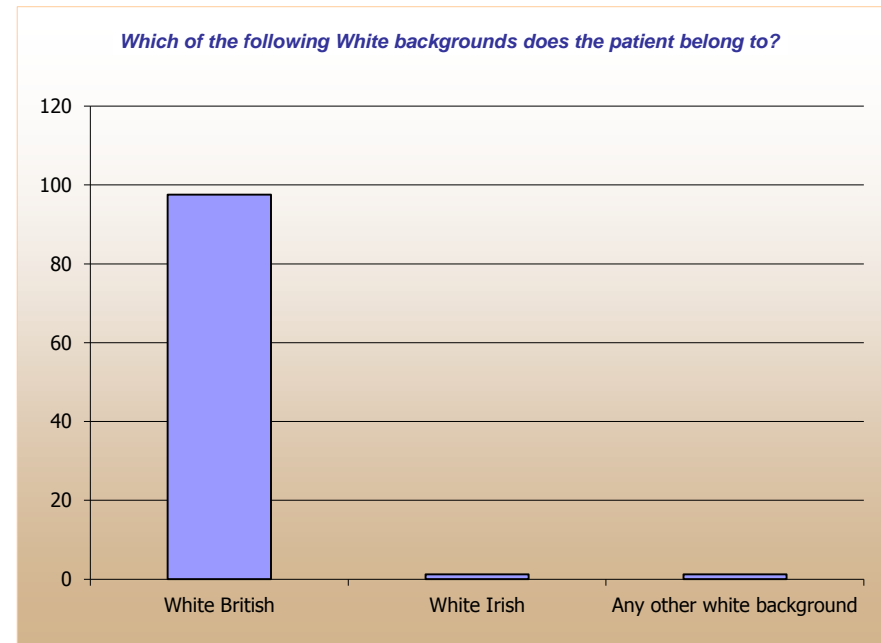
Question 23		Is the patient ...
Male		45.88
Female		54.12



Question 24		How old is the patient?
Under 18		52.94
18 - 25 years		3.53
26 - 45 years		10.59
46 - 65 years		11.76
Over 65 years		21.18

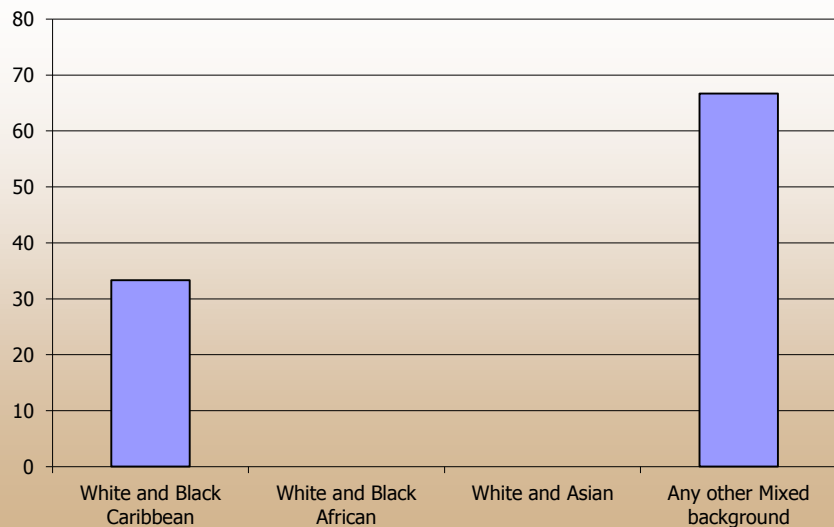


Question 25	What is the patient's ethnic group?
White	95.29
Mixed	3.53
Asian or Asian British	1.18
Black or Black British	0
Chinese	0



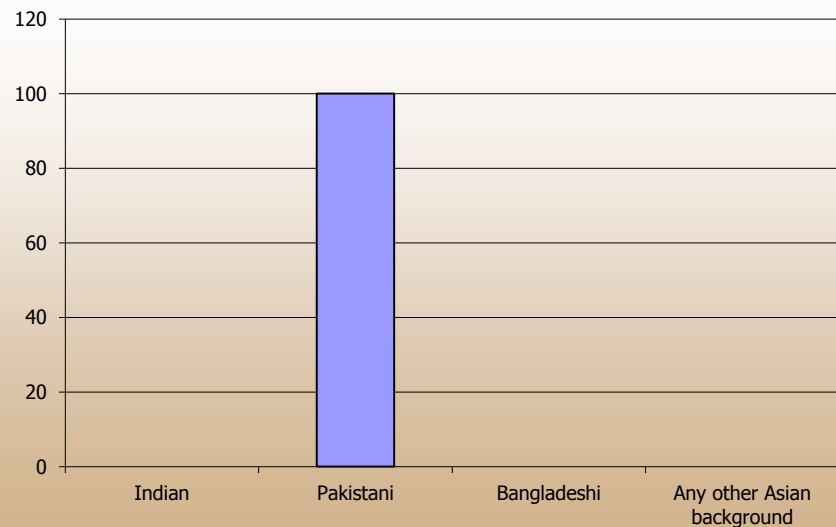
Question 26	Which of the following White backgrounds does the patient belong to?
White British	97.53
White Irish	1.23
Any other white background	1.23

Which of the following Mixed backgrounds does the patient belong to?



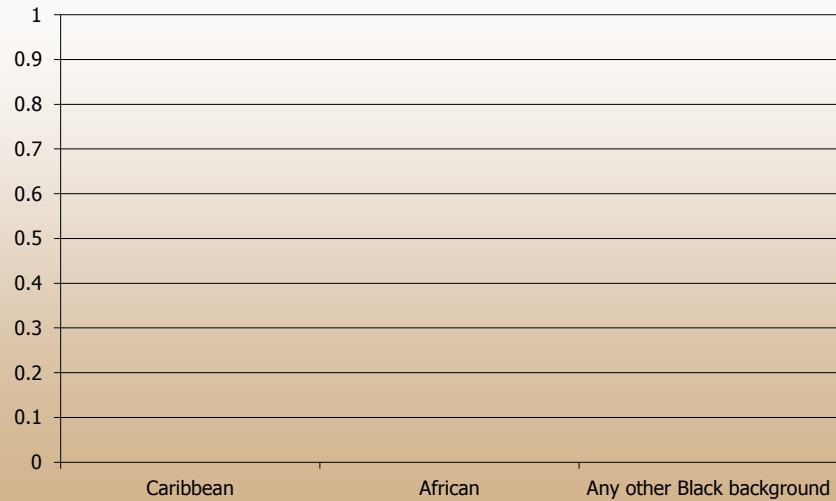
Question 27	Which of the following Mixed backgrounds does the patient belong to?
White and Black Caribbean	33.33
White and Black African	0
White and Asian	0
Any other Mixed background	66.67

Which of the following Asian backgrounds does the patient belong to?



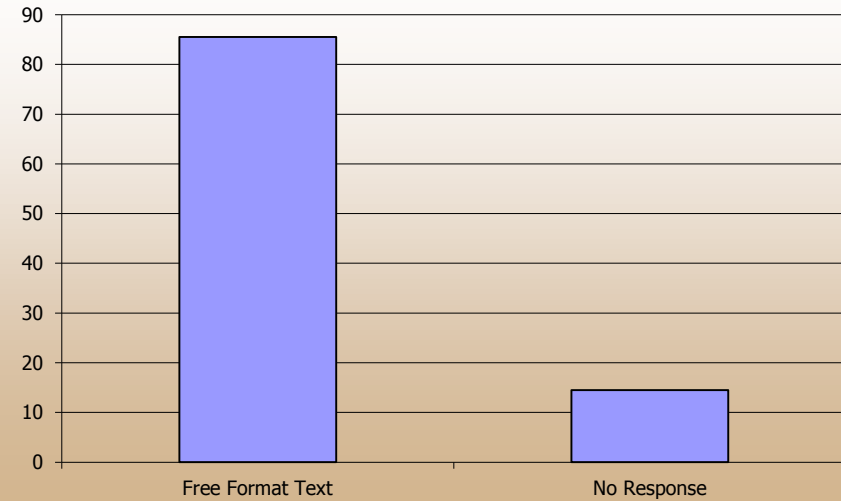
Question 28	Which of the following Asian backgrounds does the patient belong to?
Indian	0
Pakistani	100
Bangladeshi	0
Any other Asian background	0

Which of the following Black or Black British backgrounds does the patient belong to?



Question 29	Which of the following Black or Black British backgrounds does the patient belong to?
Caribbean	0
African	0
Any other Black background	0

Please feel free to leave any further comments you have about the service we provide at this practice.



Question 30	Please feel free to leave any further comments you have about the service we provide at this practice.
Free Format Text	85.53
No Response	14.47